

TERMS & CONDITIONS

FLEXIBLE RATES:

Payment will be due upon arrival.

Cancellations made by 12pm 2 days prior to arrival will be refunded in full. Cancellations made after this date will not be refunded.

A credit or debit card imprint will be required on check-in as security against room charges and/or damages. This does not need to be the same card as provided when making the reservation. We will not take any payment without authorisation.

Use of the gym is subject to completion of Medical Questionnaire and a blood pressure check with a wrist monitor. Gym users must be a minimum of 16 years of age.

Please note that any member of your party under the age of 16 years is subject to Junior Guest Guidelines/Rules. Specifically, as the pool is not under constant lifeguard supervision, junior guests must be supervised by an accompanying adult over the age of 18 years at all times with a maximum of two juniors per supervising adult. Juniors are not allowed use of the Sauna, Steam Room or Gym. The pool is available for junior guests from 8.00am to 6.00pm daily with last entry at 5.00pm and 8.00am to 11.00am on day of departure. During School Holidays junior guests are permitted to use the pool until 8.00pm.

COVID-19 RESTRICTIONS:

Pool and gym are now open 7am-10pm 7 days a week. Time slots are limited to 30 minutes per day and are subject to availability. Pre-booking is recommended to avoid disappointment.

Unfortunately we are not able to open our sauna & steam room under current restrictions.



NON-REFUNDABLE RATES:

Full pre-payment will be taken at the time of booking Any cancellations will not be refunded.

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